

Report of	Meeting	Date
Assistant Chief Executive (Policy & Performance) (Introduced by the Executive Member for Policy & Performance)	Executive Cabinet	12 <sup>th</sup> November 2009

## CHORLEY PARTNERSHIP 2<sup>ND</sup> QUARTER 2009/10 PERFORMANCE REPORT

### PURPOSE OF REPORT

1. To update Members on the performance of the Chorley Partnership over the last quarter, covering the period from July to September 2009.

### RECOMMENDATION(S)

2. Members are asked to note the content of this report.

### EXECUTIVE SUMMARY OF REPORT

3. The report highlights the Chorley Partnership's performance in delivering the objectives of the LAA and Sustainable Community Strategy over the second quarter of 2009/10. In summary:
  - Crime is up, on average, by 5.4% on this time last year, despite performing well against our LAA targets. There has been an overall increase in fraud and acquisitive crime compared to this time last year.
  - Numbers of primary fires in Chorley have fallen
  - The number of households in Chorley living in temporary accommodation has fallen to just 9. This shows a major reduction over the last year and we have performed exceptionally well hitting and exceeding our target of 13. This has led to positive praise from DCLG as well as recognition from Senior Officials and Ministers. Our strong performance against this tough target has already resulted in DCLG awarding additional funding to the borough for tackling homelessness and preventing repossessions.
  - Street cleanliness (litter) has greatly outperformed its target
  - Unemployment remains almost double the rate that it was in 2008, however new business start-ups are over-achieving targets due to the redundancy support package we have put in place including targeted support for new and young businesses.
  - All of the Chorley Partnership's projects for 2009/10 are now underway and on track.

## CORPORATE PRIORITIES

4. This report relates to the following Strategic Objectives:

Put Chorley at the heart of regional economic development in the Central Lancashire sub-region	X	Develop local solutions to climate change.	X
Improving equality of opportunity and life chances	X	Develop the Character and feel of Chorley as a good place to live	X
Involving people in their communities	X	Ensure Chorley Borough Council is a performing organization	X

## 5. PERFORMANCE INDICATORS

### All Crime

Crime overall is up by 5.4% compared to the first half of last year. This is broken down into the following categories:

Category	Q2 2008/9	Q2 2009/10	% Change	YTD 08/09	YTD 09/10	YTD % Change
<b>All Crime</b>	1453	1556	+7.1%	2930	3088	+5.4%
<b>Serious Acquisitive Crime (NI16)</b>	151	201	+33.1%	373	361	-3.2%
<b>Burglary Dwelling</b>	34	51	+50.0%	91	103	+13.2%
<b>Vehicle Crime</b>	112	147	+31.3%	268	249	-7.1%
<b>Robbery</b>	5	3	-40.0%	14	9	-35.7%
<b>All Violent Crime</b>	387	378	-2.3%	720	722	+0.3%
<b>Serious Violent Crime</b>	13	15	+15.4%	33	33	=
<b>Assault with Less Serious Injury (NI20)</b>	160	148	-7.5%	315	297	-5.7%
<b>Criminal Damage (inc arson)</b>	305	339	+11.1%	654	718	+9.8%

- Crime is up, on average, by 5.4% on this time last year, despite performing well against our LAA targets. There has been an overall increase in fraud in the Borough compared to this time last year. Fraud by false representation (cheque, plastic card and online banking accounts) has increased by 71.4%. Furthermore, fraud by false representation (other frauds) has increased by 200%. In terms of why our 'all crime' figures are increasing this can generally be explained by increases in certain types of acquisitive crime compared against this time last year. For instance bicycle theft has increased by 140%, theft from vehicles has increased by 39.3%, shoplifting has increased by 35.6% and criminal damage (not including to vehicles) has gone up by 29.3%. Although there have been increases in certain types of acquisitive crime, robbery and violent crime are not increasing. The main reason for some of the individual categories of crime showing increases is that crime in Chorley has been at an all time low, following the 26%

reduction between 2005 and 2008. Therefore, as we have few crimes, small increases in numbers can lead to large percentage changes.

### LAA Quarterly Indicators

Indicator Code	Indicator Description	Target Quarter 2	Outturn Quarter 2	Performance against Target
NI 49	Number of primary fires	84 (per 100 000 population)	81.1 (per 100 000 population)	★
NI 156	Number of households in temporary accommodation	13	9	★
NI 195a	Improved street and environmental cleanliness: levels of litter	4.6%	2%	★
NI 195b	Improved street and environmental cleanliness: levels of detritus	4.7%	8%	▲

### Other Sustainable Community Strategy Indicators

Indicator Code	Indicator Description	Target Quarter 2	Outturn Quarter 2	Performance against Target
CS 1.1.1	Number of new businesses established	26	38	★
SCS 1.1	Number of jobs created/preserved	150	21	▲
SCS 1.3	M <sup>2</sup> of business floor space created/improved	27,917	632	▲

The economic development targets above which have been missed are being looked at as part of the re-refresh of the Chorley Partnership's economic regeneration strategy.

### Unemployment Indicators

Whilst falling slightly since the last quarter, the unemployment benefit claimant count remains relatively static at around 3.1% at the end of the 2<sup>nd</sup> Quarter.

Indicator	April 09	May 09	June 09	July 09	August 09	Sep 09
Claimant Count - Chorley	3.4% (2212 claimants)	3.3% (2137 claimants)	3.1% (2031 claimants)	3.1% (2032 claimants)	3.2% (2065 claimants)	3.1% (2048 claimants)
Claimant Count – Lancashire	3.6%	3.6%	3.5%	3.5%	3.6%	3.4%
Claimant Count – UK	4.1%	4.1%	4.1%	4.2%	4.2%	4.2%

## 6. THE CHORLEY PARTNERSHIP'S PROJECTS FOR 2009/10

<b>Manage Your Money Better</b>	
<b>What is it?</b>	Supporting people through the recession with joined-up support from VCF sector agencies
<b>Lead Partner</b>	Citizens Advice Bureau
<b>RAG Status</b> <span style="background-color: green; color: black; padding: 2px 5px;">G</span>	The project co-ordinator has been appointed and takes up the position on 1 October 2009. Partners have been informed about the new project. CAB envisage the project will be up and running before the end of the next quarter, delivering 'Manage Your Money Better' sessions to both individuals and groups.

<b>Messages</b>	
<b>What is it?</b>	Diversionsary arts education programme working with young people at risk from alcohol abuse
<b>Lead Partner</b>	The Arts Partnership
<b>RAG Status</b> <span style="background-color: green; color: black; padding: 2px 5px;">G</span>	<p>The first phase of the project, 'Messages', worked with 11 young people between the ages of 16 and 19 (all classed as NEET) who have all been affected by alcohol either directly (taking themselves) or indirectly (through parents), is now complete. The Arts Partnership are awaiting the final cut of the DVD from the animators the first week in October. It will have an official launch and copies sent out to Schools and the Chorley Partnership. All the young people will complete Arts Award to Silver Level.</p> <p>The second project 'Bus Station mural' is under way and the first stage has been completed. 29 young people at risk of underachieving and are unlikely to gain qualifications, attend 2 sessions per week. This work will also be accredited to Silver level.</p>

<b>Chorley Lifestyle Centre</b>	
<b>What is it?</b>	To enable the Lifestyle Centre in Gillibrand Street Chorley to be refurbished, a new kitchen installed and an enhanced range of social inclusion activities to be provided.
<b>Lead Partner</b>	Age Concern Lancashire
<b>RAG Status</b> <span style="background-color: green; color: black; padding: 2px 5px;">G</span>	<p>The project is on track with a number of key milestones achieved:</p> <ul style="list-style-type: none"> <li>• Lease prepared for the use of the centre</li> <li>• Quotes obtained for the refurbishment of the kitchen</li> <li>• Staff member recruited for the Activities Co-ordinator (Age Concern Lancashire) to start October 26<sup>th</sup></li> <li>• Staff member recruited for Catering Co-ordinator (Brothers of Charity)</li> <li>• Centre has remained open for business whilst the new partnership is being progressed</li> </ul>

<b>Street Pastors</b>	
<b>What is it?</b>	Working with the police, to reduce alcohol related anti social behaviour and to ensure vulnerable people under the influence of alcohol get home safely
<b>Lead Partner</b>	Chorley Street Pastors
<b>RAG Status</b> <span style="background-color: green; color: white; padding: 2px 5px; font-weight: bold;">G</span>	Training of the volunteer street pastors is now underway. Street Pastors will go out for the first time on or around 30th October. They will be patrolling the streets on a weekly basis, every Friday night, with regular weekly reports from each person being generated. Street Pastors project is being run in full co-operation of the Police, to minimise the risk of violence to the volunteers caused by people who are demonstrating drunk and aggressive behaviour.

<b>Firebreak</b>	
<b>What is it?</b>	An early intervention scheme working with young people to raise self-esteem and to raise aspirations and educational attainment
<b>Lead Partner</b>	Lancashire Fire And Rescue
<b>RAG Status</b> <span style="background-color: green; color: white; padding: 2px 5px; font-weight: bold;">G</span>	<p>The project is on track in accordance with the submitted project plan. A list of schools has been identified using Lancashire's School Effectiveness Service, and a partnership meeting arranged for the 22/10/09 to refine referral processes and delivery content.</p> <p>The funding gap of £10,000 has now been secured from the Safer Chorley and South Ribble Partnership (CDRP).</p> <p>The project itself is set to begin in January, and will work with 9 young people from Chorley and 3 from South Ribble.</p>

<b>Warming Homes, Cooling Climate Change</b>	
<b>What is it?</b>	Working with a 'cluster' of households that are currently high emitters of CO2 due to a reliance of inefficient energy sources, to improve energy consumption and to apply for external funding to install a community-based renewable energy technology for the benefits of local residents.
<b>Lead Partner</b>	Groundwork
<b>RAG Status</b> <span style="background-color: green; color: white; padding: 2px 5px; font-weight: bold;">G</span>	A letter has been sent to Hoghton residents to gauge their level of support for the project, and to invite them to a residents meeting at Hoghton Village Hall on 22 <sup>nd</sup> October. The next stage of the project will see residents getting free energy consultations for their homes and recommendations being made on alternative renewable energy sources. Chorley Council will then work with Groundwork to identify external funding to pay for a possible community renewable energy source.

<b>Targeted delivery for teenage pregnancy</b>	
<b>What is it?</b>	To continue the work of the teenage pregnancy action plan for Chorley.
<b>Lead Partner</b>	NHS Central Lancashire
<b>RAG Status</b> <span style="background-color: green; color: white; padding: 2px 5px; font-weight: bold;">G</span>	<p>Work has been ongoing to re-scope the project to take account of feedback from the Chorley Partnership funding panel. The final project will cover work relating to;</p> <ul style="list-style-type: none"> <li>• Work with parents and carers</li> <li>• Increasing provision of L1/2 services</li> <li>• Some strands of marketing and communications.</li> </ul> <p>The project will link to the recommissioning the young people's sexual health service for Central Lancashire by the PCT.</p>

<b>HomeStart Family Support groups</b>	
<b>What is it?</b>	The project consists of two strands of family support including a home visiting family support service and family support groups. Homestart provide support to families in need around parenting and other family support. This project will help Homestart recruit and train additional volunteers to support more families in Chorley.
<b>Lead Partner</b>	HomeStart
<b>RAG Status</b> <span style="background-color: green; color: white; padding: 2px 5px; font-weight: bold;">G</span>	<p>A Preparation Course for volunteers was completed on the 13.09.09, a further 17 volunteers completed this training bringing Homestart volunteer numbers up to 69. Currently 35 families are being supported through Family Support groups and 23 families are being supported in their own homes.</p> <p>Other actions completed include:            One Preparation Course for 17 volunteers            One First Aid Training Course for volunteers            Two weekly Family Support Groups, one in Chorley and one in Clayton Brook.</p>

<b>The H Factor health event</b>	
<b>What is it?</b>	Following on from last year's successful event, we will be holding another free health checks event to encourage people to get early screening for common illnesses.
<b>Lead Partner</b>	Chorley & South Ribble CVS
<b>RAG Status</b> <span style="background-color: green; color: white; padding: 2px 5px; font-weight: bold;">G</span>	<p>Whilst the project is not scheduled to have started yet, a date has been set for next year's event (Saturday 6<sup>TH</sup> March 09) in the Lancastrian Suite.</p> <p>The Health &amp; Wellbeing theme group have set itself a target to get at least 70 people undergoing free health checks on the day, surpassing last year's performance.</p>

## IMPLICATIONS OF REPORT

7. This report has implications in the following areas and the relevant Corporate Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal		No significant implications in this area	X

LESLEY-ANN FENTON  
ASSISTANT CHIEF EXECUTIVE (POLICY AND PERFORMANCE)

There are no background papers to this report.

Report Author	Ext	Date	Doc ID
Claire Thompson	5348	19 <sup>th</sup> October 2009	Second Quarter Chorley Partnership Performance Report 2009 10