

Chorley Liaison

Wednesday, 17th February 2021, 6.30 pm

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Agenda

Apologies

1 **Minutes of meeting Wednesday, 18 November 2020 of Chorley Liaison**

(Pages 3 - 6)

2 **Welcome by the Chair**

3 **Demonstration of the new council website**

Simon Charnock, Digital Transformation and Information Officer will give a demonstration of the new council website which went live on Monday, 1 February 2021.

A lot of work has taken place over the last 12-18 months to get to this stage. The new improved website:

- has an improved customer journey and experience
- improved structure and search functionality
- content has been rewritten to make it easier for our users to understand
- is mobile responsive meaning it is equally as accessible on a mobile phone and tablet as it is on a laptop or computer
- is compliant with new accessibility regulations to enable users with disabilities equal access to our website

In this session Members will receive a demonstration of the new website, go through the importance of encouraging members of the public to interact with the council online, as well as an opportunity to provide any feedback or ask questions about the new website.

4 **Item requested by Anderton Parish Council**

One of our councillors who has previously been helping out with the Chorley Health Walks has been told by the Ramblers Association that Chorley Council no longer supports these. Can the Council please tell us what the current position is regarding these organised walks and if they are likely to resume once the current Covid 19 restrictions are relaxed enough for group activities to take place.

5 **Item requested by Croston Parish Council**

(Pages 7 - 8)

Cllr Peter Fenemore has suggested a project to improve the River Yarrow and tributaries as part of an effort to improve the environment in this area.

The document enclosed details the suggestion.

6 **Questions from Members of the Liaison and the public**

In order to allow members of the Liaison and members of the public to raise issues of local concern, a period of 20 minutes has been set aside.

A member of the public may speak for no more than 3 minutes. Members of the public are not required to give notice of the issue they intend to raise, although it is expected in the case of service issues that the appropriate mechanisms for resolving the issue have been explored.

Where a question is raised which cannot be answered at the meeting, a record will be kept by officers supporting the meeting and it will be responded to via the appropriate mechanism.

7 **Items for Future Meetings**

(Pages 9 - 10)

A schedule setting out deadlines for items to be requested on the agenda for the Chorley Liaison and dates for future meetings is enclosed.

8 **Any urgent business previously agreed with the Chair**

Gary Hall
Chief Executive

Electronic agendas sent to Members of the Chorley Liaison.

If you need this information in a different format, such as larger print or translation, please get in touch on 515151 or chorley.gov.uk