

Overview and Scrutiny Performance Panel

Thursday, 24th June 2021, 6.30 pm

The Lancastrian, Town Hall, Microsoft Teams and [YouTube](#)

Call in (audio only) +44 20 3321 5257 Conference ID: 662 177 838#

Agenda

Important Information Regarding COVID-19

In response to the current government guidance surrounding the COVID-19 pandemic, this meeting will be held with hybrid measures in place.

Committee members must take part in person at the COVID-secure Town Hall, in accordance with regulations.

[Members of the public are kindly asked to watch the proceedings via a YouTube livestream by clicking here.](#)

Apologies

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| 1 | Minutes of meeting Thursday, 4 March 2021 of Overview and Scrutiny Performance Panel | (Pages 3 - 6) |
| 2 | Declarations of Any Interests

Members are reminded of their responsibility to declare any pecuniary interest in respect of matters contained in this agenda.

If you have a pecuniary interest you must withdraw from the meeting. Normally you should leave the room before the business starts to be discussed. You do, however, have the same right to speak as a member of the public and may remain in the room to enable you to exercise that right and then leave immediately. In either case you must not seek to improperly influence a decision on the matter. | |
| 3 | Performance Focus – Customer and Digital

To receive and consider the report of the Deputy Chief Executive (enclosed). | (Pages 7 - 16) |
| 4 | Quarter Four Performance Report 2020/21

To receive and consider the report of the Deputy Chief Executive (enclosed) | (Pages 17 - 34) |
| 5 | Any urgent business previously agreed with the Chair | |

Gary Hall
Chief Executive

Electronic agendas sent to Members of the Overview and Scrutiny Performance Panel Councillor John Walker (Chair), Councillor Roy Lees (Vice-Chair) and Councillors Sarah Ainsworth, Julia Berry, James Nevett and Aidy Riggott.

If you need this information in a different format, such as larger print or translation, please get in touch on 515151 or chorley.gov.uk