

Consultation feedback on Local lettings Policy – CBC Bungalows from Select Move Partners

Helen Coulson, Allocations and Lettings Manager– Jigsaw Homes

That's great that you're getting bungalows, there's so much need for them.

My only concern with the age restriction is that there's sometimes younger people with disabilities waiting for a bungalow. Personally I prefer allocating bungalows to those with a medical need for ground floor accommodation regardless of age. Having said that if this is the way the council want to allocate these I wouldn't object.

Mark Greaves, Lettings and Marketing Team Manager - Places for People

Thanks for the consultation on the above LLP. We are comfortable with this approach

Added note: Mark did ring back to suggest perhaps CBC providing call assist pendants in each property to combat any future legal challenges.

David James, Neighbourhood Delivery Manager- Onward Homes

This looks fine from our side of things.

Sheena Harris – Great Places

Yes no issues at all

Angela Barrago, Service Lead- Communities – Chorley Borough Council

Suggestion:

should we make specific reference to the additional preference that we may give to applicants rather than just indicating that we will use the choice based lettings policy. For instance, most of the RP's advertise bungalows as band B properties (as band B is the medical banding which people who are in unsuitable properties due to medical needs are generally placed in) and they may put additional restrictions on there (for instance that people can only bid on the property if they have the "level access" or the "walk in shower" box ticked and verified on their application) but there isn't anything set in the CBL policy to say that they have to do this, they just do this as a matter of fairness to ensure that the people most in need of that type of property are the ones that are given additional preference. It may be worth actually stating, within our policy, that additional preference will be given to those who are assessed as needing level access accommodation via the choice based letting system – I think this might help with managing expectations of customers who may like a bungalow but don't have an actual need for that type of property and may find themselves either unable to bid or low on the list or skipped when it comes to the allocation of the property.

