

# Council response to Covid-19



## Overall themes

- Building on strong foundations – in technology, in work in communities and organisational management
- Commitment and flexibility demonstrated by staff
- A year of challenges – service demands, leisure centres and democracy
- A need for recovery

## March 2020: Initial response

- Management of the initial emergency response:
  - Business Continuity Management Team
  - Lancashire Resilience Forum
- Keeping staff safe and services running
- Keeping Members informed and supported



## Supporting our communities



Our community resilience framework and existing relationships meant we already knew how to support our communities and work with volunteers to:

- Support over 3,000 households
- Make and receive over 4,700 contacts
- Provide over 1,100 food parcels
- Work with 200 volunteers and 50 community groups
- Established Chorley Together

*“Residents managed for as long as humanly possible, called the council, with no one else to turn to.”*

*As they realise that there is help and it’s really easy to access, you share their elation. You can almost feel and hear the weight being lifted off them, which I have found very rewarding.”*



## Supporting our businesses

- £40m+ COVID-19 related grants processed for Chorley businesses
- 4,000+ Chorley business support enquiries
- 700+ places taken on our free business support webinars
- 32 places booked for our free business financial health checks
- To date, Chorley Council have delivered / continue to deliver 11 COVID-19 Grant Funds





## Testing and vaccines



We played a strong role in supporting the NHS and local Public Health teams

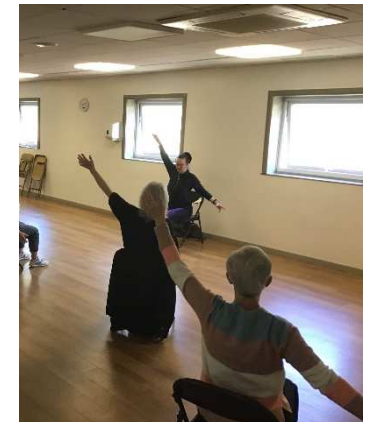
- Facilitating local GP testing and vaccinations on West Street car park
- Establishing and staffing a Lateral Flow testing centre in Buckshaw Village
- Supporting the Friday Street vaccination centre
- Establishing a local Track and Trace service



## Core services and key projects

The council has continued to deliver core services and key projects, including:

- Expansion of shared services, undertaking service reviews and agreeing new terms and conditions
- Continued development projects, including Westway, Tatton, Astley Hall and the covered markets
- Bringing the management of the council's leisure centres back in house
- All out borough, PCC and county council elections



## Challenges ahead

- Supporting communities to recover – issues with mental and physical health, disruption to education
- Supporting the economy to recover, working with local businesses and other partners
- Returning to the workplace