

Report of	Meeting	Date
Director of Partnerships, Planning and Policy (Introduced by the Executive Member for Policy & Performance)	Executive Cabinet	18 th February 2010

CHORLEY PARTNERSHIP 3ND QUARTER 2009/10 PERFORMANCE REPORT

PURPOSE OF REPORT

1. To update Members on the performance of the Chorley Partnership over the last quarter, covering the period from October to December 2009.

RECOMMENDATION(S)

2. Members are asked to note the content of this report.

EXECUTIVE SUMMARY OF REPORT

3. The report highlights the Chorley Partnership's performance in delivering the objectives of the LAA and Sustainable Community Strategy over the third quarter of 2009/10. In summary:
 - Crime is down, on average, by 0.8% on this time last year, and there has been an overall decrease in violent crime of 7.5% compared to this time last year. However, there has been an increase in acquisitive crime, in particular burglary dwellings and vehicle crime.
 - Numbers of primary fires in Chorley are below target.
 - The number of households in Chorley living in temporary accommodation has fallen to just 8. This shows a major reduction over the last year and we have performed exceptionally well hitting and exceeding our target of 13.
 - Street cleanliness (such as litter, detritus and graffiti) is below target in this quarter. This is due in part to the seasonal variation in terms of the numbers of leaves that fell in the last quarter, and actions are in place to improve this performance including a revised street cleaning schedule.
 - Unemployment has fallen from 3.1% at the end of the 2nd Quarter to 2.9% at the end of the 3rd Quarter. This means there are 148 fewer people claiming benefits than at the end of the 2nd quarter. Also new business start-ups are over-achieving targets due to the redundancy support package we have put in place including targeted support for new and young businesses.
 - All of the Chorley Partnership's projects for 2009/10 are now underway and are on track for this quarter.

CORPORATE PRIORITIES

4. This report relates to the following Strategic Objectives:

Put Chorley at the heart of regional economic development in the Central Lancashire sub-region	X	Develop local solutions to climate change.	X
Improving equality of opportunity and life chances	X	Develop the Character and feel of Chorley as a good place to live	X
Involving people in their communities	X	Ensure Chorley Borough Council is a performing organization	X

5. PERFORMANCE INDICATORS

All Crime

Crime overall is down by 0.8% compared to the same period of last year. This is broken down into the following categories:

Category	Q3 2008/9	Q3 2009/10	% Change	YTD 08/09	YTD 09/10	YTD % Change
All Crime	1517	1382	-8.9%	4727	4690	-0.8%
Serious Acquisitive Crime (NI16)	151	195	+29.1%	555	593	+6.8%
Burglary Dwelling	43	75	+74.4%	141	188	+33.3%
Vehicle Crime	103	116	+12.6%	394	390	-1.0%
Robbery	5	4	-20.0%	20	15	-25.0%
All Violent Crime	377	280	-25.7%	1154	1068	-7.5%
Serious Violent Crime	17	13	-23.5%	54	55	+1.9%
Assault with Less Serious Injury (NI20)	175	126	-28.0%	513	447	-12.9%
Criminal Damage (inc arson)	364	290	-20.3%	1112	1048	-5.8%

- All crime has decreased, by 8.9% compared to this period last year, and by 0.8% compared to the year-end figures to date from last year. However, there has been an increase in Serious Acquisitive Crime, which is up by 6.8% on this time last year. The main reason for some of the individual categories of crime showing increases is that crime in Chorley has been at an all time low, following the 26% reduction between 2005 and 2008. Therefore, as we have few crimes, small increases in numbers can lead to large percentage changes. Both the figures for burglary dwelling and vehicle crime are up compared to these record low levels of last year, though noticeable reductions have been made and sustained over the long term. Overall, Chorley CDRP remains one of the top performing areas when compared to their iQuanta Most Similar Group and the LAA target to reduce Serious Acquisitive Crime (NI16) by 1% by March 2011 will be easily achieved.

LAA Quarterly Indicators

Indicator Code	Indicator Description	Target Quarter 3	Outturn Quarter 3	Performance against Target
NI 49	Number of primary fires	120.22 per 100000 population cumulative	110.6870 per 100000 population	★
NI 156	Number of households in temporary accommodation	13	8	★
NI 192	Household waste recycled and composted ¹	49%	51.41%	★
NI 195a	Improved street and environmental cleanliness: levels of litter	4.6%	7% ²	▲
NI 195b	Improved street and environmental cleanliness: levels of detritus	4.7%	11% ³	▲
NI 195c	Improved street and environmental cleanliness: levels of graffiti	1%	2.5% ⁴	▲
NI 195d	Improved street and environmental cleanliness: levels of fly posting	1%	1%	★

* Indicators NI195a, b, c have missed their target by 5% or more, and therefore have action plans. These are provided for information within the 3rd Quarter Performance Report 09/10 (paragraph 40) which is another item on this agenda.

Other Sustainable Community Strategy Indicators

Indicator Code	Indicator Description	Cumulative Target Quarter 3	Outturn Quarter 3	Performance against Target
CS 1.1.1	Number of new businesses established	39	50	★
SCS 1.1	Number of jobs created/preserved	225	21	▲
SCS 1.3	M ² of business floor space created/improved	41876	632	▲

¹ The waste figures are up to date in the current position in the end of September. Information for Quarter 3 will be received at the end of March 2010 and the outturn will change as more information is received.

² Figure reported as a cumulative performance up the end of Quarter 3

³ Figure reported as a cumulative performance up to the end of Quarter 3


⁴ Figure reported as a cumulative performance up to the end of Quarter 3


Unemployment Indicators

The unemployment benefit claimant count has fallen from 3.1% at the end of the 2nd Quarter to 2.9% at the end of the 3rd Quarter.

Indicator	July 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09
Claimant Count - Chorley	3.1% (2023 claimants)	3.2% (2065 claimants)	3.1% (2048 claimants)	3% (1966 claimants)	2.9% (1924 claimants)	2.9% (1900 claimants)
Claimant Count – Lancashire	3.5%	3.6%	3.4%	3.4%	3.3%	3.3%
Claimant Count – UK	4.1%	4.1%	4.1%	4.2%	4.2%	4.2%

6. THE CHORLEY PARTNERSHIP'S PROJECTS FOR 2009/10

Manage Your Money Better	
What is it?	Supporting people through the recession with joined-up support form VCF sector agencies
Lead Partner	Citizens Advice Bureau
RAG Status 	The Project Manager has been in post since 1 October 2009. Initial meetings have been completed with several partner groups (e.g. Homestart, Help Direct, community groups and parent/school groups) and positive responses have been received with partners keen to engage with the project. In addition, promotional material has been produced and taster training has commenced to volunteer and frontline worker groups.

Messages	
What is it?	Diversionsary arts education programme working with young people at risk from alcohol abuse
Lead Partner	The Arts Partnership
RAG Status 	<p>The first phase of the project, 'Messages', worked with 11 young people between the ages of 16 and 19 (all classed as NEET) who have all been affected by alcohol either directly or indirectly, is complete.</p> <p>The second project 'Bus Station mural' is under way and the first stage has been completed. This is working with young people classed as under achievers and unlikely to gain qualifications, and this work will be accredited to Silver Level. The young people have settled into the role and are taking more ownership. The partners, Bus Interchange, are happy with the progress and the framework will begin to go up early next year.</p>


Chorley Lifestyle Centre	
What is it?	To enable the Lifestyle Centre in Gillibrand Street, Chorley, to be refurbished, a new kitchen installed and an enhanced range of social inclusion activities to be provided.
Lead Partner	Age Concern Lancashire
RAG Status A	<p>The project plan was behind schedule due to the delay of the kitchen and office refurbishment, however, many of the key milestones have been achieved and progression is expected quickly in quarter four. Achievements include;</p> <ul style="list-style-type: none"> • The kitchen and office refurbishment has now been completed. • The Activities Co-ordinator commenced employment on 26/10/09. • The Catering Assistant employed by the Brothers of Charity has commenced employment • The centre was closed for the duration of the refurbishment. The centre reopened on 8/12/09. Activities included the Tuesday café and Thursday drop in. A Christmas luncheon club was arranged for the 11/12/09 and well attended. Also a Christmas Meal outing took place in December. • Activities are being planned commencing in January 2010. The Activities Co-ordinator has held discussions with Lancashire College regarding courses available. • A number of new volunteers have been recruited and been given their 1-1 induction
Explanation for Status	The project plan was behind schedule due to the delay of the kitchen and office refurbishment. This has delayed the re-opening of the centre, activities commencing and an increase in membership.
Actions to be taken	<p>The centre reopened on 8/12/09, and the project plan is in place and being implemented. Some of the tasks remain behind schedule, but we envisage progression quickly in the New Year now that the centre has reopened.</p> <p>Actions for the next quarter are;</p> <ul style="list-style-type: none"> • Increased publicity and marketing • Increase in membership and activities at the centre. • Commencement of meals available at lunch time on Mondays, Wednesdays and Thursday. • Questionnaire to be distributed amongst members regarding activities. • Help Direct service to be developed. • List of trips and outings to be formalised. • Re-launch of the centre to be planned • To actively recruit volunteers for the centre.


Street Pastors	
What is it?	Working with the police, to reduce alcohol related anti social behaviour and to ensure vulnerable people under the influence of alcohol get home safely
Lead Partner	Chorley Street Pastors
RAG Status G	<p>This project is on track, and Street Pastors have been patrolling the streets since October. This work includes;</p> <ul style="list-style-type: none"> • The Street Pastors visit areas where groups of youths are congregating including Coppull, Gill brand Rec and the Town Centre, following briefings from the Police. • The street pastors have been well received by the youths who have interacted well and enjoyed being listened to. Also, in the town centre they are working with the pubs and the landlords. <p>The police have also noted fewer incidents since the street pastors have been in operation, and the process is evolving based on experience, for example, the street pastors now go out at an earlier time to try to speak to the youths before they start drinking, both for safety reasons and to try and discourage heavy drinking where possible.</p>

Firebreak	
What is it?	An early intervention scheme working with young people to raise self-esteem and to raise aspirations and educational attainment
Lead Partner	Lancashire Fire And Rescue
RAG Status G	<p>The project is on track and the Firebreak course begins on 13th January 2010. 13 Young people (9 of which are from Chorley) have been chosen to attend the twelve day course. All training facilities and facilitators have been secured. Lunchtime speakers have been arranged, and talks include the consequences of fire setting, alcohol, smoking, road safety and some of the activities young people can engage in, in the Chorley area. Whilst the course is ongoing, preparations will be made for the passing out parade to be held at the end of the course.</p>

Warming Homes, Cooling Climate Change	
What is it?	Working with a 'cluster' of households that are currently high emitters of CO2 due to a reliance of inefficient energy sources, to improve energy consumption and to apply for external funding to install a community-based renewable energy technology for the benefits of local residents.
Lead Partner	Groundwork
RAG Status G	<p>This project is on track, and nearing completion. Key achievements are;</p> <ul style="list-style-type: none"> • All home energy audits have been completed as specified [17]. • In-home verbal advice has been given to each participating householders as specified. • All follow-up energy advisory reports have been issued to participating householders as specified. • An elementary renewable energy survey has been completed as specified. • Additional external potential funding sources [2] have been identified and applied for. • Two community workshops have been held in the village hall. • The project was also presented to Parish Council at an evening meeting.

Targeted delivery for teenage pregnancy	
What is it?	To continue the work of the teenage pregnancy action plan for Chorley.
Lead Partner	NHS Central Lancashire
RAG Status A	<p>This project has two parts - Level 2 Sexual Health Services, and Working with Parents and Carers. There have been some delays in the Level 2 part of the project; however, work is on track to deliver the interventions as proposed.</p> <p>Level 2 Sexual Health Developments – The service to be commenced in Q4 will be sustained through 2010/11. This will be achieved through the redirection of other partnership funds available to NHS Central Lancashire. Work is underway, therefore, to commence sexual health service in non-clinical setting and the development of marketing materials for this is underway.</p> <p>Work with Parents / Carers - The offer was made across the Chorley locality to train people on the Speakeasy model with no uptake and hence no spend has been incurred. Following this response, work has been undertaken to assess the suitability and viability of implementing a Speakeasy model. Libraries in 'target' wards (Central Chorley, Coppull & Adlington) received copies in November '09 of the good practice children's reading book 'Let's talk about sex and relationships' together with Parentlineplus posters, leaflets and associated marketing materials.</p>
Explanation for Status	<p>The Level 2 Sexual Health Services part of the project has given the project a 'amber' status and reasons for this are; It has taken longer than anticipated to identify a nurse to take Level 2 developments forward (reflecting the capability required to deliver this service in terms of clinical skill and experience of working with young people). There have also been concerns about the appropriateness of commencing a service that is only funded on a short term basis (to end March 2010). Work has been progressed to assess options for sustaining the service. A solution has been found which is an extremely positive development and means that the service to be commenced in Q4 will be sustained through 10/11. This will be achieved through the redirection of other partnership funds available to NHS Central Lancashire. Developments will also be integrated with sexual health service modernisation currently ongoing and anticipated to be live in autumn 2010. Regardless of these issues, work has been progressed through the existing service provider (NHS Central Lancashire Provider Services). A lack of response to the scoping of sites in Chorley (an exercise to see if services which currently offer a level 1 service in the Chorley area and have the possible potential to offer a level 2 service, would like to be involved) has been disappointing and has equated to further delays. The project has been and continues to be reworked around the issues encountered and is on track to deliver the interventions as detailed in the application.</p>
Actions to be taken	A nurse has now been identified. Detailed costings for this have been worked up and a meeting is due to take place w/c 25/01/10 to agree a start date for a service that can be advertised and accessible to young people living in the Chorley area. The launch of this will be one quarter behind the original anticipated schedule. Additional marketing and communications activity (funded by an alternative route) has been planned which will include activity within Chorley (Feb 10) and will be used as a further opportunity to promote the new service.

HomeStart Family Support groups	
What is it?	The project consists of two strands of family support including a home visiting family support service and family support groups. Homestart provide support to families in need around parenting and other family support. This project will help Homestart recruit and train additional volunteers to support more families in Chorley.
Lead Partner	HomeStart
RAG Status 	This project is on track and currently has 68 volunteers across the two Boroughs. Key achievements in the Chorley area are; <ul style="list-style-type: none"> • Two weekly Family Groups- currently supporting 40 families • Ongoing home visiting – currently 25 families supported • Two extra training sessions run for volunteers on Money Management and Play and Early Learning. • One event held in partnership with Help Direct during National Parents Week. • One event held for families during the Family Learning Festival.

The H Factor health event	
What is it?	Following on from last year's successful event, we will be holding another free health checks event to encourage people to get early screening for common illnesses.
Lead Partner	Chorley & South Ribble CVS
RAG Status 	This project is on track and preparations are underway for the event. The date has been set as Saturday 6 th March, and will be held at Chorley Town Hall.

IMPLICATIONS OF REPORT

7. This report has implications in the following areas and the relevant Corporate Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal		No significant implications in this area	X

LESLEY-ANN FENTON
DIRECTOR - PARTNERSHIPS, PLANNING AND POLICY

There are no background papers to this report.

Report Author	Ext	Date	Doc ID
Sarah James	5348	26th January 2010	Third Quarter Chorley Partnership Performance Report 2009 10