

Report of	Meeting	Date
Chief Executive (Introduced by the Executive Member for Policy and Performance)	Executive Cabinet	24 November 2011

SECOND QUARTER CHORLEY PARTNERSHIP PERFORMANCE REPORT 2011/2012

PURPOSE OF REPORT

- To update members on the performance of the Chorley Partnership during the second quarter of 2011/2012, from 1 July to 30 September 2011.

RECOMMENDATION(S)

- That the report be noted.

EXECUTIVE SUMMARY OF REPORT

- This report sets out performance against the Chorley Partnership delivery plan and key performance indicators for the second quarter of 2011/12, 1 July to 30 September 2011. Performance is assessed on the delivery of partnership projects, against the measures in the delivery plan and key service delivery measures.
- Performance of the Chorley Partnership in achieving the key performance targets remains good. In summary:
 - Although overall crime in quarter two has increased by 3.0% compared to this period last year, the year to date figure shows a reduction of 4.6%.
 - Accidental Dwelling Fires are lower than anticipated.
- Overall performance on the key projects / priorities in the Chorley Partnership delivery plan is strong, with 89% rated green.
- Overall performance of the key projects of the Chorley Partnership remains excellent, with all five of the projects currently rated 'green'.

Confidential report Please bold as appropriate	Yes	No
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Key Decision? Please bold as appropriate	Yes	No
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REASONS FOR RECOMMENDATION(S) (If the recommendations are accepted)

- To facilitate the ongoing analysis and management of the Chorley Partnership's performance and delivery of funded projects.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

- None.

CORPORATE PRIORITIES

9. This report relates to the following Strategic Objectives:

Strong Family Support	✓	Education and Jobs	✓
Being Healthy	✓	Pride in Quality Homes and Clean Neighbourhoods	✓
Safe Respectful Communities	✓	Quality Community Services and Spaces	✓
Vibrant Local Economy	✓	Thriving Town Centre, Local Attractions and Villages	✓
A Council that is a consistently Top Performing Organisation and Delivers Excellent Value for Money			✓

PERFORMANCE INDICATORS

10. This section includes an overview of the key performance indicators for the Chorley Partnership. This does not include indicators that are the responsibility of Chorley Council, as they are reported in the Council Quarter Two Performance Report elsewhere on this agenda.

All Crime

11. Although crime overall has increased by 3.0% in quarter two compared to the same period of last year, the year to date figure shows a reduction of 4.6%. This is broken down into the following categories:

Category	Q2 2010/11	Q2 2011/12	% Change	YTD	% Change
All Crime	1413	1455	+3.0	2880	-4.6
Serious Acquisitive Crime	145	167	+15.2	347	+0.3
Burglary Dwelling	44	61	+38.6	128	+48.8
Vehicle Crime	95	105	+10.5	213	-12.3
Robbery	6	1	-83.3	6	-64.7
All Violent Crime	346	378	+9.2	730	-1.7
Serious Violent Crime	15	11	-26.7	24	-31.4
Violence Against the Person	313	354	+13.1	680	-0.3
Domestic Violence	117	137	+17.1	294	+17.6
Domestic Violence Detections		77.4%		75.8%	
Criminal Damage	280	215	-23.2	445	-28.6
Detected Arsons	9.1%	0.0%		0.0%	

- Burglary Dwelling began to increase in Chorley from October 2010 and has since remained at an elevated level. The increased level of burglaries that continued throughout July and August have resulted in an increase of 38.6% for quarter two figures and an increase of 48.8% in the year to date figures. The main challenge during quarter two has been large numbers of offenders, both local and travelling, carrying out offences (rather than the same offenders carrying out numerous offences).

Increased and focused targeting of identified groups of local offenders has been carried out and this is felt to have disrupted them as well as improving burglary detection rates. Around 30 separate offenders have been charged with burglary offences during the quarter, the vast majority of which have been current detections rather than historic, which has resulted in Chorley having one of the highest detection rates in Lancashire for quarter two at 41%.

- Quarter two has seen an increase in vehicle crime due to the fact that Q2 last year was the lowest on record with August 2010 being a particularly low month. In light of this, the increase of just 10 offences in Q2 should not be seen as a performance threat as the reduction year to date remains good at 12.3%. The A6 corridor continued to be a problematic area for vehicle crime during Q2, although targeting identified suspects with the Neighbourhood Police Team is felt to have reduced offences.
- Overall, in this quarter, there have been significant decreases in **robbery** and **serious violent crime**.

Other Key Partnership Indicators

Fire related KPI's

Indicator	2011/12 Target	YTD Performance
Accidental Dwelling Fires	64	27
Deliberate Primary Fires	35	17
Vulnerable households that receive a Home Fire Safety Check	60%	60%

The number of children killed or seriously injured on Chorley roads

- There has been a 75% reduction in those seriously injured on Chorley roads and a 36.4% reduction in slight injuries. There have been no child fatalities.

SUSTAINABLE COMMUNITY STRATEGY DELIVERY PLAN 2011/12

- The Chorley Partnership has 47 key projects/priorities in the delivery plan for 2011/2012. These projects/priorities are being delivered by six of the key partners of the Chorley Partnership; Chorley Council, Lancashire County Council, Lancashire Constabulary, Lancashire Fire and Rescue, NHS Central Lancashire, the Voluntary, Community and Faith Sector (VCFS), as well as partnership projects.
- In quarter two 39 were reported as green, with 5 (12%) reported as amber. The other three remain unreported at this moment in time. For those that are reported as amber, explanations and action plans for improvement have been provided.

PARTNERSHIP PROJECTS DELIVERY

14. The Chorley Partnership has five key projects for delivery during 2011/2012. These projects support the delivery of the vision, themes and priorities of the Sustainable Community Strategy 2010-2020. Each project uses Chorley Council's project management methodology to manage and monitor delivery. Included in the table below is a summary of the progress made in the last quarter, alongside any issues that have been encountered which may impact on the project.
15. Performance is strong, with all five of the projects being rated 'green', meaning that they are currently on track to deliver the expected benefits.

Early Intervention	
What is it?	This project will work with the Chorley Children's Trust and Lancashire County Council. The Children's Trust has secured £260k over two years, and a full time Early Intervention worker to work on developing early intervention in Chorley. The project will build on successful initiatives already in place, including the Families First project.
Lead Partner	Chorley Council / Lancashire County Council
RAG Status	This project has made up time following delays in Q1. Projects are now largely commissioned and beginning delivery.



Total Alcohol	
What is it?	<p>This project aims to tackle and reduce the social and financial costs of alcohol related harm in Chorley. This is a Chorley Partnership project, which will be delivered by a number of organisations. The three phases of the project will include:</p> <ol style="list-style-type: none"> 1. Circles of Need – to map the customer interactions to identify duplication and overlap, in particular, where the provision of alcohol services is at the different tiers of 1, 2, 3 and 4. 2. High Level Count – understanding the spend on alcohol services in Chorley, by a variety of organisations 3. Recommendations – to take the information from phases 1 and 2 and make recommendations regarding where the money is being spent and how efficiencies and customer experience can be improved
Lead Partner	Chorley Council
RAG Status	The overall project is on target, as stage one has been completed on time. Some parts of the project, from stage three, are also ahead of schedule. Following the reconfiguration of timescales at the end of the last quarter, stage two is also on track (Sept – Dec). Budget and work completed are on track.



Total Family	
What is it?	This project is to deliver the Total Family – integrated working practices project. The aim of the project is to examine the systems and processes surrounding the 320 cases currently involving both adult and children's services in Lancashire County Council (LCC) and to undertake an intensive review of a cohort of those cases from Chorley district. The output of this project will be case studies, reports and recommendations.
Lead Partner	Lancashire County Council
RAG Status	This project is on track in relation to the project plan. Work completed includes; <ul style="list-style-type: none"> • Data Analysis • Case file analysis • Practitioner Workshops – Phase 1 and Phase 2 • Examination of case studies • Final conclusions and recommendations



VCFS Network	
What is it?	The VCFS Network Development Project will develop a sustainable and representative forum for the VCF Sector, to give them a more coordinated and influential voice. The VCFS Network Development Project was commissioned by the Partnership Executive at their meeting on 14th December 2010. A contract was developed with the chosen provider, which began on 1st April 2011 and runs until 30th September 2011
Lead Partner	Age UK Lancashire, with the VCFS Consortium
RAG Status	This project is on track in relation to the project plan, and the monthly reports indicate that the consortium have delivered the following; <ul style="list-style-type: none"> • Full membership regularly updated • Third meeting is planned of the Network in November • Group is constituted • Representatives are elected to the Partnership Executive and other groups



Review of Local Advice Services	
What is it?	The Review of Local Advice Services Project will review front office and customer facing services for key public and voluntary agencies who have a particular remit regarding the provision of advice and support. This has been identified as a potential opportunity to rationalise estate and generate savings, as well as providing a more joined up service for customers.
Lead Partner	Chorley Council

RAG Status	G	This project is managed by a steering group, who have recently completed the first phase of the project. This has found that there is little overlap in terms of service provision across agencies, but that there could be efficiencies and a better customer service provided through joining up some of these services. The Chorley Partnership Executive will consider recommendations from that stage at their next meeting in November.
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IMPLICATIONS OF REPORT

16. This report has implications in the following areas and the relevant Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal		Integrated Impact Assessment required?	
No significant implications in this area	✓	Policy and Communications	

GARY HALL
CHIEF EXECUTIVE

There are no background papers to this report.

Report Author	Ext	Date	Doc ID
Louise Wingfield	5061	10 November 2011	LSP second quarter performance report new template