

Equality Forum
16 January 2012
Q&A

Handyperson Service – Feedback

- 1. At the last meeting a point was raised in respect of how deaf people might be able to contact Preston Care and Repair, to access the service.**

Chorley Council's Housing Team Leader (Private Sector) confirmed that fax details were being added to the handyperson leaflets distributed at the last Equality Forum. Customers can contact the Handyperson Services by using the following contact methods:

Email: agency@prestoncareandrepair.fednet.org.uk

Fax: Preston Care and Repair on 01772 888328.

- 2. Maureen Kay requested that a copy of the Handyperson Service leaflet to Terry Reynolds who is the Secretary of the "55" club.**

The Housing Team Leader (Private Sector) confirmed that a leaflet has been sent with the offer that he attends a future meeting of their club. However, as of the 19 March he was still waiting for them to get back to him.

The Housing Team Leader (Private Sector) can be contacted on martin.sample@chorley.gov.uk

General Questions

- 3. Jeannie Stirling asked - has any consideration been given to putting a drop kerb outside Barclays Bank on High Street junction with Market Street. If using the disabled parking outside Bingo Hall there is no means of crossing that pavement without detour if you can't do steps / kerb quite high.**

John Holden from Lancashire County Council Highways responded as follows:

They (Lancashire County Council) have been back to visit the site to consider the proposal. However, the current crossing arrangements are considered to be the safest given the volume of traffic. He appreciates that this does cause a bit of a detour but he's looked at alternative safe arrangements and any changes would mean compromising elsewhere on parking provision.

4. Marel Urry asked – if it would be possible for a presentation or information to be given to the Forum about Lancashire Link, the local environment network?

Lancashire LINK is a network of local people, organisations and groups that seeks to improve Health and Social Care services. Enquiries have been made with Lancashire LINK to deliver a presentation at a future meeting of the Equality Forum.

More information about the group can be found on their website: www.lancashirelink.org.uk

5. Judith Daniels asked:

a) Taxis parking over the dropped kerbs at the top of High Street on the North side.

Chorley Council's Public Protection Officer responded to say that this issue will be raised at the Licensing Liaison Panel and the Public Protection Officers will monitor and address as appropriate

b) In Rivington, near the arboretum and the entrance to Rivington Hall, cars on the bridleway where no motorised vehicles are allowed (14 January)

Chorley Council's Public Protection Officer confirms that cars on the bridleway would be enforced by the Police

- c) Motorbikes parking on the hashed area of disabled bays, at both barns in Rivington and blocking cars in.**

Chorley Council's Public Protection Officer confirms that as this is a private car park, it is the responsibility of the car park owner to address this issue. This may be the business itself or United Utilities

- d) Cyclists on pavements and in pedestrian areas in the town centre riding very close to guide dogs and their owners.**

The issue has been raised with Chorley Council's Town Centre Manager who will monitor the situation however enforcement of any restrictions on cycling in the town centre is a police matter

- e) There was a lot of broken glass on the pavements in the Devonshire Road area left over Christmas and New Year. This is very hazardous for Guide Dogs and their owners.**

The Council's Streetscene Manager advised – the Council has staff out 364 days of the year and respond to glass on the footpaths within 24 hours. If it is during our working day and we are able to send someone it is often done within the hour. Please report any future issues to the contact centre and they will contact us if it is an urgent job.