

Equality Forum

12 April 2012

Q & A

Lancashire Teaching Hospitals - Feedback

1. Julian Berry (Heapey Parish Council) asked:

- a. Did Chorley and Preston Hospitals have a policy for sending patients home at night?**

At Lancashire Teaching Hospitals NHS Foundation Trust all staff should be working within the boundaries of the Discharge policy and procedure which applies at all times of the day and night. As part of that policy, staff are required to complete a discharge checklist to ensure that all aspects of clinical and social safety have been considered and where necessary, addressed.

- b. What consultation (and who was consulted) on the increase price of car parking charges?**

Please see the letter attached as a response to this issue.

2. Barry Moss asked:

- a. Why some patients were no longer able to attend West Bank dental surgery, but instead had been transferred to a surgery in Ashton?**

That was a Primary Care Trust decision to re provide the care at Ashton rather than Westbank.

- b. Was there a policy of double booking appointments at the dental surgery at Ashton?**

The Consultant for Special Care Dentistry is to contact Mr Moss personally as she requires some clarification.

- 3. Marel Urry (Hoghton Parish Council) enquired on the number of disabled parking spaces since the parking review had taken place?**

In response Stephanie Iaconianni has advised that there are 46 disabled car parking spaces on the Chorley Hospital site. To use these people should display a 'Blue Badge'. There is also a car parking presence with attendants walking around the hospital site. These people can provide assistance in finding appropriate parking.

4. In addition to the above, Stephanie Iaconianni has contacted Suzie Jones and Maureen Kay to arrange a meeting to discuss possible improvements in the facilities for deaf people who present themselves at the Accident and Emergency Departments (Minute No. 12.EF.27).