

CHORLEY WEST COMMUNITY FORUM

ACTION TAKEN ON ISSUES RAISED AT THE MEETING HELD ON

5 JULY 2007

| <u>YOU SAID</u> | <u>WE DID</u> |
|---|---|
| <p>In Bretherton and Croston sewage sludge deposited on fields is causing pungent smells.</p> | <p>A meeting was held on 2 August with the Borough Environmental Health Manger, United Utilities, Environment Agency, residents representatives, Parish Councillors and Borough Councillors as well as the transport undertaking who move the waste and one of the landowners who treats his land.</p> <p>A greater understanding of the issues on all sides was obtained and an action plan developed to monitor odour and fly nuisance over the coming season of treatment. A review meeting has been agreed for October.</p> |
| <p>Ambulance Response Times in Rural Areas</p> | <p>Central Lancashire Primary Care Trust will submit a progress report to the next meeting of this Forum.</p> |
| <p>There is a lack of NHS Dentists in the Croston area. What is the PCT's policy and intentions on the provision of dentistry services?</p> | <p>The PCT has been undertaking a considerable amount of work over the past few months to produce an Oral Health Strategy and Commissioning Plan. This Strategy has been developed taking into account current demand for and access to NHS dentistry across Central Lancashire. In line with the Commissioning Plan the PCT has now gone out to advert to increase access to NHS dentistry in the Central Lancashire area, which represents an additional investment in excess of £1 million pounds, as well as re-providing the dental provision the PCT is losing as a result of Whittle Dental Practice's decision to withdraw from the NHS.</p> <p>The PCT is required to undertake a robust and transparent procurement process that awards contracts based on agreed criteria. The PCT is undertaking every effort to complete this process as quickly as possible and aims to award contracts by the end of this year. When dental providers have been recruited the PCT will be writing to those people who have registered their details on the Dental Database asking them if they wish to have their details passed to one of the practices the PCT has contracted with to provide dental access. The PCT will endeavour to offer patients a practice</p> |

| <u>YOU SAID</u> | <u>WE DID</u> |
|--|--|
| | <p>which is within the vicinity they are happy to travel within. Patients should contact the Dental Access Database on 01772 401189 to register their details. In the meantime, however, should patients require urgent in-hours dental care then this may be accessed by calling 01257 230230 or to access urgent out-of-hours dental care by ringing 0845 4647.</p> |
| <p>Difficulties are being experienced by Parish Councillors in making direct telephone contact with individual Council staff members.</p> | <p>When Parish Councillors telephone the Contact Centre staff will try to resolve any query they have. However, if the Parish Councillor would like to speak to a particular officer they should identify themselves and will then be put through to the particular officer.</p> <p>If there are any future issues these will be taken up by the Head of Customer Services.</p> |
| <p>There are a number of posts in the Borough that used to have road signs attached. Many have been years without signs (Dawbers Lane, M61 roundabouts, Croston, Bretherton, etc). If a sign is necessary, please replace it, if not the posts should be removed.</p> | <p>Highways signs are the responsibility of Lancashire County Council and road name plates are the responsibility of Chorley Council. Anyone who sees a post from which the sign has been removed can report it to the Highways Customer Services number and it will be followed up by the responsible authority. Highways Customer Services may be contacted on 0845 053 0011; by e-mail highways@lancashire.gov.uk; or through our web site www.lancashire.gov.uk</p> |
| <p>Could there be a footpath from Lostock Bridge to Station Bridge on Bretherton Road for both communities. The Bretherton side of Lostock Bridge is presently having a footpath/pavement installed. Could there be one on the Croston side as Croston Junior Football Team use the playing field by the station bridge.</p> | <p>The County Council has a rolling programme of improving pedestrian access and routes, and as you would expect there are more demands than budget.</p> <p>Therefore there is a strict assessment of such requests to see if they can reach the programme.</p> <p>This site be visited and assessed to see if it can be progressed.</p> |