



Chief Planning Officer  
Chorley Borough Council  
Civic Offices  
Union Street  
Chorley  
Lancashire  
PR7 1AL

CHORLEY COUNCIL	
DEVELOPMENT CONTROL	
REC'D	26 SEP 2016
FILE	
ACK'D	
ATTEN OF	
COPIES TO	

23<sup>rd</sup> September 2016

TIME SENSITIVE - 90 Day Consultation period end date: 21<sup>st</sup> December 2016

Dear Planning Officer

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 30 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 21<sup>st</sup> December 2016. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://business.bt.com/phone-services/payphone-services/adopt-a-kiosk/>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances - [http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability\\_report.pdf](http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf)

On the 14<sup>th</sup> March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone provision to meet reasonable needs. Part of that statement amended our obligations with regard to the removal of payphone service - [http://stakeholders.ofcom.org.uk/consultations/uso/uso\\_statement/](http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/)

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

[http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing\\_callboxes.pdf](http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf)

The guidance also details the appeals process we must follow in case of unreasonable objections.

### **What you need to do next**

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

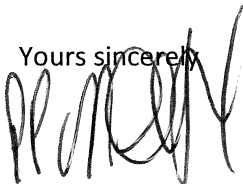
The best way to respond to us is by email at [btp.authorisation.team@bt.com](mailto:btp.authorisation.team@bt.com). Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

**BT Payphones**  
pp 4<sup>th</sup> Floor Monument TE  
11 – 13 Great Tower Street  
London  
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing [btp.authorisation.team@bt.com](mailto:btp.authorisation.team@bt.com).

Yours sincerely



**Rick Thompson**  
**Payphone Planning Officer**

British Telecommunications plc  
Registered office:  
81 Newgate Street  
London EC1A 7AJ  
Registered in England No 1800000  
[www.bt.com](http://www.bt.com)

CHORLEY COUNCIL	
DEVELOPMENT CONTROL	
REC'D	26 SEP 2016
FILE	
ACK'D	
ATTEN OF	
COPIES TO	

Chorley District

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01254201765	OPP THE ROYAL OAK HOTEL BOLTON ROAD HOGHTON PRESTON	PR5 0SP	3	14/09/2016		
01254830112	JUNCTION OF BETT LANE BLACKBURN ROAD HIGHER WHEELTON CHORLEY	PR6 8HX	0	14/09/2016		
01254830151	JUNC OF OAKMERE AVENUE. CHORLEY ROAD WITHNELL CHORLEY	PR6 8AU	5	14/09/2016		
01254830300	JUNC OF OLLERTON LANE CHORLEY ROAD WITHNELL CHORLEY	PR6 8BQ	0	14/09/2016		
01254852339	PCO STATION ROAD HOGHTON PRESTON	PR5 0DD	1	14/09/2016		
01254852523	OPP. THE PLAYING FIELDS WATER STREET BRINDLE CHORLEY	PR6 8NH	0	14/09/2016		
01254852990	OPPOSITE BELL VILLAS GIB LANE HOGHTON PRESTON	PR5 0RU	0	14/09/2016		
01257270007	O/S93 COLLINGWOOD ROAD CHORLEY	PR7 2PT	87	14/09/2016		

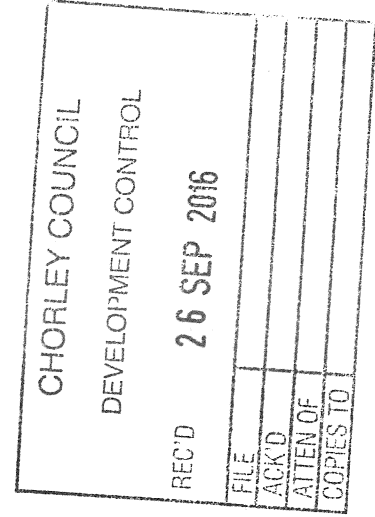
CHORLEY COUNCIL	
DEVELOPMENT CONTROL	
REC'D	26 SEP 2016
FILE	
ACK'D	
ATTEN OF	
COPIES TO	

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01257270346	OUTSIDE SHOPS RUNSHAW LANE EUXTON CHORLEY	PR7 6AX	27	14/09/2016		
01257270407	JNC OF PRESTON & SWANSEY LN PRESTON ROAD CLAYTON LE WOODS CHORLEY	PR6 7JE	13	14/09/2016		
01257270444	JUNCTION OF CHORLEY OLD ROAD HILLSIDE CRESCENT WHITTLE LE WOODS CHORLEY	PR6 7LU	16	14/09/2016		
01257270536	NR THE ORDNANCE PUBLIC HOUSE WIGAN ROAD EUXTON CHORLEY	PR7 6LA	2	14/09/2016		
01257270627	O/S BRYANT HOMES EAST TERRACE EUXTON LANE EUXTON CHORLEY	PR7 6TE	51	14/09/2016		
01257275454	ADJ. EAGLE HOTEL BOLTON STREET CHORLEY	PR7 3DX	165	14/09/2016		
01257451193	OUTSIDE 166 WOOD LANE WOOD LANE HESKIN CHORLEY	PR7 5NP	2	14/09/2016		
01257451201	OUTSIDE 295 THE GREEN. THE GREEN ECCLESTON CHORLEY	PR7 5TJ	2	14/09/2016		

British Telecommunications plc  
Registered office:  
81 Newgate Street  
London EC1A 7AJ  
Registered in England No 1800000  
www.bt.com

CHORLEY COUNCIL	
DEVELOPMENT CONTROL	
REC'D	26 SEP 2016
FILE	
ACK'D	
ATTEN OF	
COPIES TO	

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01257451390	OPPOSITE 190/192 THE GREEN. THE GREEN ECCLESTON CHORLEY	PR7 5SU	4	14/09/2016		
01257480109	OPPOSITE 11/13 BOLTON ROAD BOLTON ROAD ANDERTON CHORLEY	PR6 9HJ	0	14/09/2016		
01257480110	NEAR BAY HORSE HOTEL BABYLON LANE ADLINGTON CHORLEY	PR6 9NN	9	14/09/2016		
01257480199	OUTSIDE 111 PARK ROAD PARK ROAD ADLINGTON CHORLEY	PR7 4JW	82	14/09/2016		
01257480246	OPPOSITE OF 47 CHORLEY ROAD CHORLEY ROAD ADLINGTON CHORLEY	PR6 9LH	28	14/09/2016		
01257480407	OPPOSITE SHAW'S DRIVE BOLTON ROAD ANDERTON CHORLEY	PR6 9HN	4	14/09/2016		
01257480410	O/S OF 42 WESTHOUGHTON ROAD. WESTHOUGHTON ROAD ADLINGTON CHORLEY	PR7 4ET	0	14/09/2016		
01257480599	O/S 174 CHORLEY ROAD CHORLEY ROAD ADLINGTON CHORLEY	PR6 9LQ	6	14/09/2016		

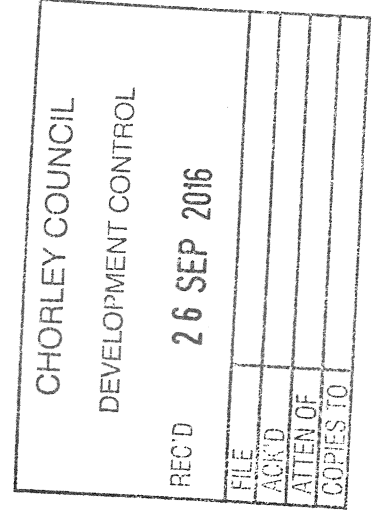


Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01257480735	O/S GREY HORSE P/HOUSE WIGAN LANE COPPULL CHORLEY	PR7 4BN	0	14/09/2016		
01257791083	OPPOSITE OF ALLISON ARMS P/H PRESTON ROAD COPPULL CHORLEY	PR7 5DU	0	14/09/2016		
01257792984	JNC OF SPENDMORE LANE & TANSLEY AVENUE COPPULL CHORLEY	PR7 5DJ	39	14/09/2016		
01704822201	OPP 27 NEW STREET MAWDESLEY ORMSKIRK	L40 2QP	1	14/09/2016		
01772423509	OPP WYMOTT DRIVE (PRISON) MOSS LANE LEYLAND	PR26 8LX	43	14/09/2016		
01772600410	NEAR LANE END FARM POMPIAN BROW BRETHERTON LEYLAND	PR26 9AQ	53	14/09/2016		

Signature: .....

Area: Chorley District

British Telecommunications plc  
Registered office:  
81 Newgate Street  
London EC1A 7AJ  
Registered in England No 1800000  
www.bt.com



Notice date:

DEVELOPMENT CONTROL	
NO	26 SEP 2016
FILE	
ACK'D	
ATTEN OF	
COPIES TO	



## PUBLIC NOTICE

# Payphone kiosk removal

**Hello.**

Our information shows that this phone box has had very little use over a significant period of time.

We're therefore proposing to remove this phone box. There is a consultation period of 42 days from the above date.

**Please contact your Local Authority Planning Department if you have any comments.**

If you'd like to know where the nearest alternative payphone is, or who your local authority is please contact us on:

**0800 661 610 option 1**

This number is only able to provide alternative payphone details and the name of your local authority.