

Date: 9 May 2018

Our Ref: **INSERT HA CODE**

Town Hall
Market Street
Chorley
PR7 1DP

INSERT ADDRESS

ADDRESS 2

ADDRESS 3

ADDRESS 4

ADDRESS 5

Dear Resident,

CHORLEY TENANT SURVEY 2018

Please would you take a moment to complete the survey attached. Although your landlord owns your housing and has the responsibility for its upkeep, Chorley Council works with them on the Select Move Choice based lettings scheme, anti-social behaviour and community engagement.

Your views are very important and will be used to inform the Council about housing standards and the needs of tenants within the Borough in line with the corporate strategy: Clean, safe and healthy homes and communities.

A random sample of tenants has been sent this survey. The anonymised results will be shared with your landlord and the council to take forward any actions arising from the survey.

Please note if you need to report a repair you need to do this directly with your landlord and not via this survey.

Forms returned by 6 June 2018 will be entered into a free prize draw to win £100 worth of Totally Locally Chorley vouchers. Please note that your contact details will remain separate from your survey response.

There are two ways you can complete and return this survey:

- By filling in the enclosed survey and sending back in the free reply envelope provided or,
- Online at: www.chorley.gov.uk/tenantsurvey

Please return the completed survey to us by 6 June 2018.

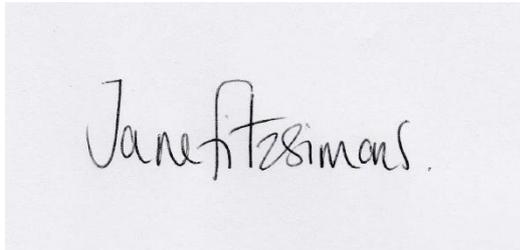
Please note that the freereply envelope is addressed to Infusion Research, which is an independent, not-for-profit research service chosen by the Council to conduct the survey on its behalf.

Your answers will remain private and your data will only be used to categorise responses and draw comparisons. If you run out of space on the survey please continue on a separate piece of paper.

Should you have any queries or require any further assistance when completing this survey please contact Ruth Rimmington on 01257 515118 or ruth.rimmington@chorley.gov.uk.

Thank you in advance for taking the time to complete this survey, your feedback really does matter.

Yours sincerely

A rectangular box containing a handwritten signature in black ink that reads "Jane Fitzsimons".

Councillor Jane Fitzsimons
Chair of the Overview and Scrutiny Task Group - Quality of housing provided by social landlords